



July 2, 2020

Dear NEV Family Members and Guardians,

As you may be aware, the Department of Developmental Services (DDS) has updated its Visitation Policy for DDS Residential Programs. These revisions reflect some changes to outdoor visitations and include allowances for off-site visits, as well.

New England Village (NEV) is reviewing these changes to see how we can adjust our current protocols to accommodate these changes safely while continuing to mitigate exposure to COVID-19. **NEV reserves the right to modify, change and alter our on-site and off-site visitation policies and procedures based on our sole determination and judgment for the safety of our individuals served and to our staff.**

NEV will issue a revised visitation protocol next week that reflects these changes. In the interim, our current visitation protocols remain the same.

We appreciate your continued patience and cooperation until we can safely adopt these changes to our visitation policies.

Respectfully,

Stephanie Costa, MPH  
Chief Operating Officer  
Email: [scosta@newenglandvillage.org](mailto:scosta@newenglandvillage.org)