

A DAY AT NEW ENGLAND VILLAGE



ANNUAL REPORT OF GIVING
2003

AN ORDINARY DAY, AN EXTRAORDINARY LIFE

Combine the unwavering commitment of talented Village staff with innovative and thoughtful programming and what do you create? Just another day in the lives of the men and women who live, work and socialize at New England Village

and NEV Industrial Services. Every day, New England Village strives to create a nurturing environment, opportunities for fun and learning, and meaningful experiences for over 160 men and women with developmental disabilities

served through our residential, employment and enrichment programs. Our success is due in great part to the creativity and compassion demonstrated every day by the staff of New England Village. It is therefore to our staff that we dedicate this 2003 Annual Report of Giving.



Carpe

It is the mission of New England Village, Inc. to enable adults living with developmental disabilities to experience dignified, enriching lives as part of a dynamic, supportive campus community.

A MESSAGE FROM OUR CHAIRMAN OF THE BOARD & EXECUTIVE DIRECTOR

It is with great pleasure and in the spirit of gratitude that we present our 2003 Annual Report of Giving, entitled *A Day at New England Village*. As in past annual reports, we once again impart stories that, we hope, solidify our connections to family members and friends and bring new friends and benefactors a deeper understanding of Village life.

We do indeed have much to be grateful for at New England Village. Throughout this report, we hail the dedication of our staff and acknowledge their work on behalf of the men and women we support. We bring you through a typical day at the Village, from sunrise to well beyond sunset, capturing along the way the extraordinary ways in which our staff assist residents and day participants to *pluck* the most out of each day. You'll meet members of our staff—from residential services, employment supports, enrichment programming and others—all who are sure to impress you with their commitment to creating days full of opportunity for the men and women of the Village.

As you travel through *A Day at New England Village*, you will also encounter several Village residents and day participants and learn how our Village programs endeavor to enhance their lives. In the course of a single day, the Village provides numerous opportunities for the men and women we support to experience life in real and meaningful ways. Our residential programs are dedicated to creating a supportive home life and a quality lifestyle. Employment services promote independence and productivity gained through compensated work. And our array of enrichment programs adds the spice of life, with numerous activities designed to meet almost any interest or passion.

Of course, our 2003 Annual Report of Giving is also our way to publicly express our utmost gratitude to our families, friends and benefactors who support us in all we endeavor to achieve. We hope you feel, as we do, a sense of pride in the Village for it is also a product of your making.

A final thought. We suspect that as you read this report, you may discover that the lives of the men and women of the Village perhaps mirror your own—rise, go to work, enjoy a hobby, stay fit, enrich your life or perhaps the life of another, and rest. A full and enriching life. What else would one strive for?

Carpe diem, Latin for “pluck the day,” is from Horace’s most famous ode which encourages us to embrace the pleasures of everyday life.



Aaron Siegal
Chairman of the Board



Bryan Efron, Ph.D.
Executive Director



RISE & SHINE

It's a cold January morning, but bright sunlight is streaming through the glass sliding doors, filling the high-ceilinged room with light and warmth. After making the morning coffee and readying herself for the day, Marilyn Quintin sits in her cozy, sun drenched living room, sipping her second cup while watching a morning news show. She enjoys this quiet moment patiently waiting for the van to arrive to take her to her job at NEV Industrial Services.



Marilyn's roommate, Sarah Carr, left home over an hour ago just as the sun was peaking over the horizon. Sarah is always the first to stir in the house. She gets ready quickly then climbs into the awaiting taxi-cab which takes her to her job at Work, Inc. in Quincy.

Paige Belmonte, another roommate, likes to take her time in the morning. She selects her clothes—which are always very stylish—and then enjoys a leisurely breakfast with Jill Simmons, her Staff Advocate. After breakfast, Jill walks with Paige over to the Sheingold Community Building where Paige participates in the Village's Day Enrichment Program.

Each woman begins her day supported by the comforts of a nurturing home. Each then sets off on her own course, charted by the Village's mission and the promise of a brand new day.

TAKE THIS JOB & LOVE IT

It's a job in which Lisa Brown and her co-workers take great pride. She diligently counts out eight 'Old Harbor' cranberry tea bags and places them in a cellophane bag. Matthew securely fastens the bag with a seal of gold foil and places it in a decorative 'taster pouch.' Hope then places a sticker on the pouch, which identifies its contents' flavor. With great confidence, Lisa explains that for Bountiful Pantry, their important new client, "we are honest and hard-working on the job."

In April of 2003, NEV Industrial Services began to do some packaging for Bountiful Pantry, a producer of premium teas and coffees, gourmet soups, and other tasty treats. Judy Kales, the president of the company, was pleased with NEVIS' work and offered them an exclusive contract. It was a challenge that the NEVIS crew was prepared to meet.

"The crew does a great job," states Rhonda Vickery, an Employment Specialist who oversees the packaging of teas and coffees. "They enjoy the work and know how important it is to do it well." Rhonda and Employment Specialist Debbie Cauley, who supervises the packaging of over a dozen varieties of soups, are adept at matching specific duties, whether it's labeling, measuring or heat sealing, with the skills and interests of the workers. TJ Fantasia's favorite job is preparing the soups' flavor packets. Linda Sulcer is accurate with the scale and does the measuring. And Lisa explains that she works hard because it's important to make money and be productive.

NEVIS provides over 90 Village residents and day participants with opportunities to engage in work that present a challenge and promote independence. Crews work for companies like Allied Industries, Venus Wafers and Cielo Herbals. NEVIS' professional staff places individuals in competitive employment positions. Additionally, NEVIS generates jobs through entrepreneurial endeavors like its landscaping venture and Crafts Creations program.

"Our purpose," Tracey Daigneau, the Director of Day Services, explains, "is to bring a sense of fulfillment—gained through compensated and rewarding work—into the lives of the people we serve." A sense of fulfillment is perhaps the best way to describe how the Bountiful Pantry crew felt upon the completion of their largest order ever. The efficiency of the crew combined with the strong organizational skills of Rhonda and Debbie enabled them to successfully package 9,000 soup mixes for the nationally known Honey Baked Ham Company. And the job was performed on time and to the complete satisfaction of their client—and indeed themselves.



All of Bountiful Pantry's delicious and all-natural products may be ordered at www.bountifulpantry.com.

A TIME TO SHARE

Julie Murray is asked why she takes time out of her busy work week at NEV Industrial Services to do volunteer work. “I like helping the people and the animals,” she responds with a smile that seldom leaves her face. Julie volunteers every Thursday at the Guardian Center, an assisted living facility for seniors located in Brockton. And, an avid animal lover, she also fills in occasionally at the MSPCA, another Village volunteer site.

Today, she and Jamie McCarthy, who logs an average of 50 volunteer hours a month, are visiting with the residents of the Guardian Center. Julie escorts Mrs.

Howard to the activities room and then brings her a hot cup of coffee. Jamie also accompanies an appreciative gentleman to the activities room. Once there, they join together in a discussion of current events, lead by the Village’s volunteer coordinator Ray Bois, and then participate in a ‘sit n’ fit’ exercise routine designed especially for the seniors.

Ray, who was originally a volunteer himself with the Village over ten years ago and therefore understands the value of volunteerism, was instrumental in setting up the volunteer programs at the Guardian Center and the MSPCA. “I’m very proud of what we’ve accomplished,” Ray states. Ray and his group of volunteers have worked with Guardian and the animal shelter for four and five years respectively and built strong friendships and mutually beneficial relationships. Scott Giacoppo, Project Coordinator at the MSPCA, wrote in a letter to the Village, “Your volunteers are an absolute delight to us and Ray’s dedication to helping the animals is only matched by his dedication to the people he supervises.”

The Village provides residents and day participants with opportunities for volunteerism with other organizations as well, including Meals-on-Wheels and the Animal Rescue League of Boston. And recently, the Village incorporated its volunteer activities into its Day Enrichment Program which, according to Kevin McLevedge who oversees many of the volunteer activities, “will expand the volunteer program and allow new participants to experience the joy and fulfillment of giving back to their communities.”



BE FIT, BE HAPPY

“Paul, would you like to lead the class in our next exercise?” asks Kim Lowman, the Village’s fitness instructor. Paul Beranger, one of the Village’s most dedicated fitness participants, excitedly moves his exercise ball into the middle of the circle and begins to bounce. His fellow exercise enthusiasts join in. Kim yells out “climb the rope,” and Paul and the others move their arms in a climbing motion. “Monkey arms” followed by “drive the car” are subsequent instructions and everyone follows Paul’s lead by changing the motion of their arms. “Grease Lightning,” an obvious song favorite, plays in the background compelling everyone into a bouncing frenzy and a most beneficial aerobic workout.



Like many Village residents, Paul and his good friend Patrick Murphy, enjoy this evening workout, which helps them to stay in shape and unwind a bit after a busy day. Since Paul and Patrick moved in together in November of 2002, they have shared a common interest of exercise and attend the Village’s evening fitness class twice a week, and every other week they and their housemates go for a swim at Plymouth Fitness, a local health club. Their Staff Advocate, Brian Manson, has been highly encouraging of their fitness routine as well as their participation in other Village activities that promote a healthy lifestyle, such as Special Olympics (both men won medals at this fall’s event), Team NEV sports, or even a spontaneous game of pick-up basketball on the court outside their home.



The Village vigorously promotes a healthy lifestyle for all residents and day participants and, as part of its overall Wellness Program, offers a full calendar of evening, weekday and weekend fitness classes, designed to meet everyone’s busy schedules. Kim incorporates aerobic activities, weight training, yoga, stretching and many other exercises into her classes. She also relies on staff, who work closely with participants on a day to day basis and are most aware of each person’s



unique needs, to motivate and encourage.

“Through fitness,” Kim explains, “our folks gain the strength and endurance to be active and to do things they enjoy, whether it’s a daily walk around campus or a special outing into the city. Above all, our fitness program enables a better quality of life.”



THE JOY OF COOKING



Janet Hirsch has just come in from her piano lesson. Barbara, Irene, and their Staff Advocate, Maryanne Ford, have recently arrived home after grocery shopping. And Joy and Lisa have finished their game of dominoes, a bit of respite after a full day at work. The busy lives of these roommates certainly take them in many different directions, but now it's dinner time at the Village's Apartment 6 and that means all hands on deck to help prepare the evening meal.

Referring to their pre-planned menu taped to the refrigerator, the ladies get right to the tasks at hand. Barbara Esson is on salad duty tonight and she expertly chops lettuce and tomatoes for Caesar salad, a house favorite. Irene Mescall breads the chicken and gets it in the oven in no time flat. Joy makes the iced tea and Lisa takes care of the potatoes and the green beans. When all is ready, they sit down together at the dinner table to enjoy a nutritious and hearty home-cooked meal.

As is the case in many homes across America, the dinner hour is perhaps the one time of day when members of a household take the time to reconnect with the people with whom they live. It's the same for the ladies of Apartment 6 as well as many of the residents of the Village's twelve other houses and apartments. "At dinner we talk about our days and tell each other what we did," states Lisa Heiman. It's also a good time to share important house information. During dinner, Maryanne tells the ladies that Irene, who has a hearing impairment, will soon be getting a new augmentative communication device, which will enable her and her roommates to communicate with greater ease. The ladies agree that it's great news for Irene and the entire apartment.

The Village strives to create a living environment that is comfortable and supportive as well as one that promotes independent living for each resident to the fullest extent possible. "It's fun to do things yourself," Barbara simply, yet wisely, states. After dinner, everyone pitches in to clean up. Then the roommates are off once again—Lisa to water aerobics; Joy to do her laundry; and Barbara and Irene to hone their culinary skills in an Adult Education cooking class. There's just no stopping these independent ladies.

EVENING ENRICHMENT

With sleeves rolled up high and resigned to getting a little messy, the students of a Village Adult Education course in sculpting begin by pounding and rolling the malleable slab of gray clay into a ball. The next step is to insert both thumbs into the center of the ball and pinch while rotating the metamorphosing orb of clay. To add texture and design, the students press lace into the soft mass. To the delight and satisfaction of the students, the outcome of their creative efforts is an eclectic mix of varying sized and shaped bowls or “pinch pots” that will be ready for staining once dried and kiln-fired.

After carefully leading the students through each step of the process, Melanie Rose-Zagwyn, the Village’s arts coordinator, explains possible uses and non-uses for the new creations. “We will not be glazing the bowls so they will not hold liquid,” Melanie warns, “but what could you use your bowls for?” Joy Bendror who, like others in the class, found her first experience working with clay to be both “interesting and relaxing,” responded that she would use her bowl to hold her keys. Cathy Siegal and Mike Reed were excited to give their bowls as gifts.

The Adult Ed class in sculpture was one of the most popular courses offered by the Village in its winter quarter. Each quarter, in fact, the Village offers a full schedule of courses that are designed to introduce residents, day participants and adults with developmental disabilities from the community to exciting topics that promote the development of new skills and personal interests. On a typical evening at the Village, you could encounter a course in tai chi or French, perhaps gourmet cooking, computers and the internet, mosaic wall building, or gardening, to name a few recently offered and enjoyed.

“Our goal in Adult Ed,” explains Lisa Drennan, the Director of Enrichment Programs, “is to make the learning process possible for everyone and to provide an enriching experience.” To attain this goal, courses are divided into three levels. Also, staff accompany participants to class and provide individualized assistance when necessary and lots of encouragement and praise.

“Who do you want to give your bowl to?” Leigh-Ann Taylor, a Staff Advocate from LaChance Home, asks Natalie Luwald. Leigh-Ann interpreted, through tactile hand signing, all of Melanie’s directions for Natalie who has a visual and a hearing impairment. Together, with hand over hand direction, they worked and shaped the clay into a gift for “Mom” Natalie has proudly decided.



2003 YEAR IN REVIEW

With open arms, the Village welcomed five new residents into our community in **2003**. They are Philip Soucar, Danielle Bouchard, Donna Burke, David Reinhalter and Heidi Ward.



On **February 11th**, the NEV Acting Workshop performed the Broadway musical, *The Lion King*, for a captivated audience of family members, friends and neighbors.



Village residents and their siblings enjoyed the Annual Siblings Brunch on **April 6th**.



On **May 17th**, Team NEV participated in the Hyannis Port Challenge, a 30-mile bike ride and fundraiser for Best Buddies, an organization that provides opportunities for friendships and socialization for Village residents.



The Village celebrated Family Day on **June 8th**. This year, over 500 residents, day participants, family members and staff enjoyed an Old Time Country Fair, complete with games and prizes, a fiddle band, and pony rides.

Dr. Bryan Efron marked his 20th anniversary as Executive Director of New England Village on **July 25th**.

On **August 1st**, NEV and NEVIS launched Village Stars, a recognition program for staff, residents and day participants that highlights daily good deeds and accomplishments.



Renovation work, including a new roof, re-shingling and painting, was completed on the Red Cape in **August**. The Red Cape, currently home to four men, is one of the oldest homes in Pembroke.



The Village held its biennial Fall Formal on **October 10th** at The Ridder Country Club in Hanson. It was truly the highlight event of the year for many Village residents.

On **September 28th**, the Village mourned the loss of Florence Kaitz Greenberg, the matriarch of one of New England Village's founding families.



Several Village residents participated in the Massachusetts Special Olympics Senior Classic from **October 24-25th**. Our Olympians brought home many gold medals.

In **November**, after an extensive review, the Village's new Pathways Day Habilitation Program received a 3-year accreditation from CARF (the Commission for the Accreditation of Rehabilitation Facilities). This is the highest level of accreditation.

The Village expanded day enrichment opportunities for many residents and day participants with the creation of a Day Enrichment Program. The program officially began on **December 1st** and includes activities such as art, music, fitness, and volunteerism.

LOOKING TO THE HORIZON

2004 promises to be a very exciting year at New England Village. We are pleased to announce that this summer the Village will launch a capital campaign to pursue our plans for the building of a Wellness Center at New England Village. Visit our newly created Wellness Center web page to learn more about this grand undertaking and to learn how you can become involved. Log onto www.newenglandvillage.org and click Wellness Center. ***Be a part of the excitement!***



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 Rhody Rug, Inc.
 Shaw's Supermarket, Hanson
 Stop & Shop Supermarket, Norwell
 Village Cycles

Tribute Gifts

New England Village received honorary or memorial gifts for the following people in 2003.

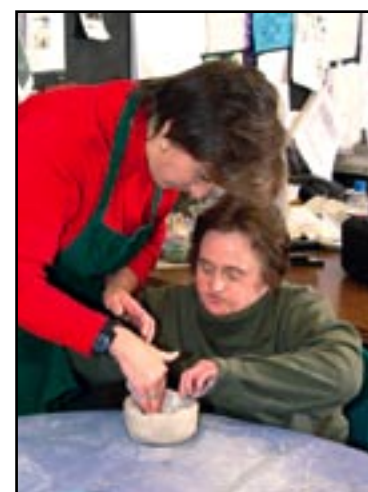
IN HONOR OF:

Shirley & Emil Aberizh
 Ms. Marjorie Abrams
 Ms. Paige Belmonte
 Mr. Paul R. Beranger
 Mrs. Dorothy Berkovich
 Ms. Charlotte Binder
 Mr. Gordon Bloom
 Bradley & Olga Bowen
 Mr. Glenn Carey
 Mr. Stanley Kaitz
 Mr. Daniel Kneafsey
 Mr. John Koechlin
 Ms. Karen LaSalle
 Ms. Natalie Luwald
 Mr. Joe Markell & Ms. Amy Eshelby
 Phil & Linda Markell
 Mr. James Massa
 Our Military Men & Women
 Mrs. Joseph Murphy
 Ms. Joan Murray
 The Staff of New England Village
 Ms. Susan Ray
 Dr. David Reisen
 Mrs. Elizabeth Reisen
 Mr. Nathaniel Reisen
 Ms. Michele Rubin
 Mrs. Sally Ruscitto

Mr. Kevin Shannahan
 Mrs. Irene Shannahan Sullivan
 Ms. Beth Sheingold
 Mrs. Zelda Siegal
 The Sollar-McCormack Family
 Mr. & Mrs. Arnold Sollar
 Mr. David Sollar
 Mr. Philip Soucar
 Ms. Elizabeth Taft
 Mr. Arthur Widerman
 Mrs. Shirley Widerman

IN MEMORY OF:

Shirley & Maurice Abrams
 Dr. Stewart Armstrong
 Mr. Ralph C. Belmonte
 Elias & Emily Bowab and
 Reverend Michael L. Bowab
 Ms. Shirley Caming
 Mr. Sidney Carnam
 Ms. Gertrude B. Carton
 Mr. Jacob G. Carton
 Mr. Brian Cohen
 Ms. Blanche Cooper
 Ms. Rosa Lee Cooper
 Ms. Kristen DeLisle
 Ms. Marianne Desautels
 Mr. Patrick Devine
 Ms. Bertha M. Bloom
 Mr. David H. Bloom
 Mr. Richard E. Bloom
 Mrs. Elizabeth Eaton
 Mrs. Bertha Feigenson
 Ms. Miriam Frank Katzoff
 Mr. Mansour F. Haddad
 Mrs. Florence Kaitz Greenberg
 Pauline & Julius Karp
 Mrs. Shirley Leventhal
 Mr. Paul Levine
 Ms. Kimberly Anne Markell
 Dr. David McGoldrick
 Ms. Mary McLaughlin
 Mr. Laurence Millen
 Mr. Joseph M. Murphy
 Mr. Morey Perlmutter
 Samuel & Fannie Perlmutter
 Mr. Benjamin Pollack & Mr. Leonard Steinberg
 Ms. Carmela Pompilio
 Mrs. Irene E. Poth
 Elizabeth & Loring Reed
 Mr. Morris Reisen
 Mr. Harold Rosenberg
 Mr. Leon Rubin
 Mrs. Lois S. Sallen
 Mr. Frank Sandler
 Ms. Frances Segal
 Mr. Leonard Sheingold
 Ms. Armetta Sherlock
 Dr. A.E. Sloane
 Mr. Edward Smith, Sr.
 Ms. Eileen Storella-Mullen
 Mr. William Widerman
 Mrs. Elinor M. Wolfson





Matching Gifts

New England Village received matching gifts from the following corporations in 2003.

The Capital Group Companies
Charitable Foundation
John Hancock Financial Services, Inc.
State Street Bank & Trust Company

Endowment & Other Funds

New England Village has established permanently restricted endowment funds and other special funds, the earnings from which will support the Village and specific initiatives for many years to come.

New England Village General Endowment
Jane & Stuart Watson Endowment for Staff Excellence
The Yvonne & Philip Backus Endowment for the Arts at New England Village
Capital Needs Fund
Happy Day & Remembrance Card Fund

VOLUNTEERS/ AFFILIATIONS

New England Village thanks all our 2003 volunteers, affiliations and partners for helping us to fulfill our mission and for making a difference in the lives of others.

Animal Rescue League of Boston
Best Buddies Citizens
Best Buddies Massachusetts
Bryantville Elementary School
Cardinal Cushing Centers
Congregation Beth Jacob
Conway House
The Guardian Center
Hanson Council on Aging
Ms. Lisa Hendrickson
Kingston Public Library
The Lord's Garden
Mary Drew Sewing Circle
MSPCA Metro South
NEV Parents' Committee
NEV Siblings' Committee
NEV Women's Committee
Pembroke Council on Aging
Pembroke Public Library
Silver Lake Commons
Sister Mary Pierez
Special Olympics
Massachusetts
Pembroke Military Support Group
Pilgrim Hope
Plymouth Council on Aging
Plymouth Public Library
Plymouth Fitness
Mr. Peter Tanguay
The Women's Alliance



EMPLOYERS

New England Village thanks those businesses that provided contract work or supported employment opportunities for NEV residents and day participants in 2003.

Allied Industries
Avery Dennison
Buckley Associates
Butler Home Products
Bountiful Pantry
C & S Candy Co.
Cielo Herbals
The Corporation for Long-Term Care Certification, Inc.
Duval's Pharmacy Inc.
Foley & Wallace Associates
Green Life, Inc.
Holiday Inn Express
Kmart
Maline Tile
Scratch Art
Shaw's Supermarket
T&K Asphalt Services
Talbot's
Venus Wafers
VERC Mobil Station
Vermilion
Wal-Mart
World Publishing, Inc.

BOARD OF DIRECTORS

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Mrs. Margaret Gilbert
Mr. Steven Kaitz
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Mr. Brian Shannahan
Mr. Barry Sheingold
Mr. Aaron Siegal, *Chairman*
Mr. Arnold Sollar
Mr. Charles Volpetti, *Treasurer*
Mr. Steven Widerman

FUNDING SOURCES

New England Village is most appreciative to our various funding sources that enable us to provide the highest quality services possible.

Massachusetts Department of Mental Retardation
Massachusetts Rehabilitation Commission
Massachusetts Commission for the Blind
Whitman Hanson Schools
Private Fees
Endowment Income
Philanthropy



Carpe Diem!

A sunset in the East? Yes, it's a unique site indeed, but in certain towns on Cape Cod you can see the sun set over the bay. The view was captured by NEV staff member Ginny Morrell when she, several residents and two other staff members traveled one weekend to the Cape to participate in the Senior Classic Special Olympics. They marveled at the beauty before them.



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